

Mark Hamer
Technical Support Manager,
Huddersfield New College



Huddersfield New College have been using their Planet eStream solution since September 2010.

Mark Hamer was very keen on the concept of a central digital media archive and streaming solution and was enthusiastic from the start about rolling it out across the college and maximising its usage by college teaching staff. We recently asked Mark for some feedback.

“We purchased a Planet eStream video server and Freeview recording system with enough capacity to simultaneously record multiple channels. We use our system to record twelve TV and radio stations and keep a one week buffer of all the recordings. This allows our staff a one week window to catch up on missed programmes and save any useful programmes permanently onto the Planet eStream video server. The system is very easy to use and has been well received by our staff; here are some comments by staff users.”

“I have found eStream to be useful; it has a good search facility and of particular use is the ability to locate a particular scene or point in a programme and go straight back to that point” - Claire Watson, HNC Law Department.

“I think it is an efficient system allowing us to store files for future use in the classroom, in one, organised space. I would definitely recommend it.” - Ashleigh Page, HNC Law Department.

Mark concluded by saying: “We have received excellent customer support from Planet PC.”